



LIPNET Outbound *APi* Documentation

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LIPNET Outbound API Forms Documentation

Description

General Information:

The LIPNET Forms API is a Representational State Transfer (REST) service which uses URL encoding as the primary means of communication between computer systems

Request/Response Information:

Standard HTTP response codes are provided by all endpoints. Requesting application can use the HTTP response code to determine if the request was successful or if an error occurred during processing.

Service Endpoints

Outbound Endpoint

Description

Receives client lead information for call backs (outbounds) to be completed by Legal Intake Professionals (LIP).

To fully integrate a web site with the live API, please use the following endpoint:

- <https://lipnetapi.legalintake.com/api/outbound/create>

Request Format

The following fields are available to requesting application:

- APIKey (`int`) [required]: Associated with client account the request is related to.
 - *Value provided by LIP client services.*
- FirstName (`string`) [required]: The first name of the lead to contact.
- LastName (`string`) [optional]: The last name of the lead to contact.
- Email (`string`) [optional]: Email address of the lead to contact.
- PhoneNumber (`string`) [required]: The phone number of lead to contact that will be dialed.
 - *Value must meet the following conditions:*
 - *All non-numeric characters will be removed by the API.*
 - *All leading zero (0) and one (1) characters will be removed by the API.*
 - *The resulting values must be ten (10) digits in length.*
- Comments (`string`) [optional]: Any additional information the requestor would like to provide.
- SubmitterId (`string`) [optional]: Represents the lead contact record of the requesting system.
- FormHash (`string`) [optional]: A hashed value created using form values.
 - *A value for this field is required when advanced security is enabled.*
- TimeZone (`string`) [optional]: The time zone of the lead to contact.
 - *A value for this field is required when a call back time is specified.*
 - *If a value is not provided, the API will automatically attempt to assign a time zone based on the area code value provided in the `PhoneNumber` field.*
 - *If an area code based time zone cannot be determined, the system will use the time zone assigned to the client's account.*
 - *Valid values include:*

- `AT` : Atlantic time zone
- `ET` : Eastern time zone
- `CT` : Central time zone
- `MT` : Mountain time zone
- `PT` : Pacific time zone
- `AK` : Alaska time zone
- `HT` : Hawaii time zone
- `CallBackTime` (`date/time`) [optional]: The date/time for the lead to be called back by.
 - *It is expected that the value represents the date/time for time zone of the lead to contact.*
 - *If a value is supplied, a value for the `TimeZone` field must also be supplied.*
- `Litigation` (`string`) [optional]: Represents the litigation area for the contact's inquiry.
- `IsSpecialProjectLead` (`boolean`) [optional]: Lead be should use "special" campaign rules.
 - *This field is typically associated with processing a large number of leads in a short period (e.g. bulk importing).*
- `IsLanguageName` (`string`) [optional]: Language queue lead will initially be queued to.
 - *Valid values include*
 - `EN` : English (default)
 - `ES` : Spanish
- `ClickId` (`string`) [optional]: Marketing tracking field.
- `ReferringUrl` (`string`) [optional]: Marketing tracking field.
- `CurrentUrl` (`string`) [optional]: Marketing tracking field.
- `UTMs` (`string`) [optional]: Marketing tracking field.
- `MarketingCampaign` (`string`) [optional]: Marketing tracking field.
- `Keywords` (`string`) [optional]: Marketing tracking field.

Response Format

The API will return a HTTP response with the following information.

- `RequestId` (`string`): Reference number of the submitted request.
- `Message` (`string`): Description of result (success/error)
- `Result` (object): When successful, contains generated lead record details information.
 - `FirstName` (`string`)
 - `LastName` (`string`)
 - `OutboundId` (`string`)
 - `SystemCallbackTime` (`date/time`)
 - `UtcCallbackTime` (`date/time`)
 - `SystemCreatedTime` (`date/time`)
 - `UtcCreatedTime` (`date/time`)
 - `TimeZone` (`string`)

Unsuccessful Request Error Messages

- Missing API Key (`400 - Bad Request`)
 - Message: **Invalid request.**
- Invalid API Key (`401 - Unauthorized`)
 - Message: **Unauthorized User.**
- Missing First Name
 - Message: **Validation failed for one or more entities. See 'EntityValidationErrors' property for more details**
- Invalid Phone Number (`406 - Bad Request`)
 - Message: **Request not accepted**

- Missing Form Hash (400 - Bad Request)
 - Message: **Invalid request**
- Duplicate submissions within time period (400 - Bad Request)
 - Message: **Too many submissions with identical values submitted.**

Response Example

Example `200 OK` response for a successful outbound `POST` request.

```
{
  "RequestId": "613c04e2-f5cf-4cd9-b1a0-2a5e93065d5f",
  "Message": "Outbound submitted successfully.",
  "Result": {
    "FirstName": "OUTBOUND",
    "LastName": "EXAMPLE",
    "OutboundId": "415505",
    "SystemCallbackTime": "2025-01-27T14:47:39.98",
    "UtcCallbackTime": "2025-01-27T19:47:39.98Z",
    "SystemCreatedTime": "2025-01-27T14:47:39.98",
    "UtcCreatedTime": "2025-01-27T19:47:40.713",
    "TimeZone": "Central"
  }
}
```

Code Examples

Examples below for submitting a basic outbound request to the API.

C# - HTTP Client

```
var client = new HttpClient();

var request = new HttpRequestMessage(HttpMethod.Post, "https://lipnetapi.legalintake.com/api/outbound/create ");

var content = new StringContent("{\n    \"ApiKey\": \"1906\",\n    \"FirstName\": \"OUTBOUND\",\n    \"LastName\": \"EXAMPLE\",\n    \"PhoneNumber\": \"555.555.5555\",\n    \"Comments\": \"Some additional info.\\n\"}", null, "application/json");

request.Content = content;

var response = await client.SendAsync(request);

response.EnsureSuccessStatusCode();
```

C# - RestSharp

```
var options = new RestClientOptions("https://lipnetapi.legalintake.com ")
{
    MaxTimeout = -1,
};

var client = new RestClient(options);

var request = new RestRequest("/api/outbound/create", Method.Post);

request.AddHeader("Content-Type", "application/json");

var body = @"{" + "\n" +
@"    \"ApiKey\": \"1906\", " + "\n" +
@"    \"FirstName\": \"OUTBOUND\", " + "\n" +
@"    \"LastName\": \"EXAMPLE\", " + "\n" +
@"    \"PhoneNumber\": \"555.555.5555\", " + "\n" +
@"    \"Comments\": \"Some additional info.\" " + "\n" +
@"}";

request.AddStringBody(body, DataFormat.Json);

RestResponse response = await client.ExecuteAsync(request);
```

Last Modified: 2025-04-15

```
Console.WriteLine(response.Content);
```

cURL

```
curl --location 'https://lipnetapi.legalintake.com/outbound/api/create' \
--header 'Content-Type: application/json' \
--data '{
    "ApiKey": "1906",
    "FirstName": "OUTBOUND",
    "LastName": "EXAMPLE",
    "PhoneNumber": "555.555.5555",
    "Comments": "Some additional info."
}'
```

HTTP

```
POST /api/outbound/create HTTP/1.1
Host: lipnetapi.legalintake.com
Content-Type: application/json
Content-Length: 156

{
    "ApiKey": "1906",
    "FirstName": "OUTBOUND",
    "LastName": "EXAMPLE",
    "PhoneNumber": "555.555.5555",
    "Comments": "Some additional info."
}
```

Java – OkHttp

```
OkHttpClient client = new OkHttpClient().newBuilder()
    .build();
MediaType mediaType = MediaType.parse("application/json");
RequestBody body = RequestBody.create(mediaType, "{\n    \"ApiKey\": \"1906\",\n    \"FirstName\": \"OUTBOUND\",\n    \"LastName\": \"EXAMPLE\",\n    \"PhoneNumber\": \"555.555.5555\",\n    \"Comments\": \"Some additional info.\\n\\n\"}");
Request request = new Request.Builder()
    .url("https://lipnetapi.legalintake.com/api/outbound/create")
    .method("POST", body)
    .addHeader("Content-Type", "application/json")
    .build();
Response response = client.newCall(request).execute();
```

Javascript - Fetch

```
const myHeaders = new Headers();
myHeaders.append("Content-Type", "application/json");

const raw = JSON.stringify({
    "ApiKey": "1906",
    "FirstName": "OUTBOUND",
    "LastName": "EXAMPLE",
    "PhoneNumber": "555.555.5555",
    "Comments": "Some additional info."
})
```

```
});

const requestOptions = {
  method: "POST",
  headers: myHeaders,
  body: raw,
  redirect: "follow"
};

fetch("https://lipnetapi.legalintake.com/api/outbond/create", requestOptions)
  .then((response) => response.text())
  .then((result) => console.log(result))
  .catch((error) => console.error(error));
```

NodeJs – Axios

```
const axios = require('axios');
let data = JSON.stringify({
  "ApiKey": "1906",
  "FirstName": "OUTBOUND",
  "LastName": "EXAMPLE",
  "PhoneNumber": "555.555.5555",
  "Comments": "Some additional info."
});

let config = {
  method: 'post',
  maxBodyLength: Infinity,
  url: 'https://lipnetapi.legalintake.com/api/outbound/create',
  headers: {
    'Content-Type': 'application/json'
  },
  data : data
};

axios.request(config)
  .then((response) => {
    console.log(JSON.stringify(response.data));
  })
  .catch((error) => {
    console.log(error);
  });
});
```

PHP - cURL

```
<?php

$curl = curl_init();

curl_setopt_array($curl, array(
```

```

CURLOPT_URL => 'https://lipnetapi.legalintake.com/api/outbound/create',
CURLOPT_RETURNTRANSFER => true,
CURLOPT_ENCODING => '',
CURLOPT_MAXREDIRS => 10,
CURLOPT_TIMEOUT => 0,
CURLOPT_FOLLOWLOCATION => true,
CURLOPT_HTTP_VERSION => CURL_HTTP_VERSION_1_1,
CURLOPT_CUSTOMREQUEST => 'POST',
CURLOPT_POSTFIELDS => '{
    "ApiKey": "1906",
    "FirstName": "OUTBOUND",
    "LastName": "EXAMPLE",
    "PhoneNumber": "555.555.5555",
    "Comments": "Some additional info."
}',
CURLOPT_HTTPHEADER => array(
    'Content-Type: application/json'
),
));

$response = curl_exec($curl);

curl_close($curl);
echo $response;

```

PowerShell – RestMethod

```

$headers = New-Object "System.Collections.Generic.Dictionary[[String],[String]]"
$headers.Add("Content-Type", "application/json")

$body = @"
{
    `ApiKey`: `1906`,
    `FirstName`: `OUTBOUND`,
    `LastName`: `EXAMPLE`,
    `PhoneNumber`: `555.555.5555`,
    `Comments`: `Some additional info.`
}
"@

$response = Invoke-RestMethod 'https://lipnetapi.legalintake.com/api/outbound/create' -
Method 'POST' -Headers $headers -Body $body

$response | ConvertTo-Json

```

Python – http.client

```

import http.client
import json

conn = http.client.HTTPSConnection("lipnetapi.legalintake.com")
payload = json.dumps({

```

```
"ApiKey": "1906",
"FirstName": "OUTBOUND",
"LastName": "EXAMPLE",
"PhoneNumber": "555.555.5555",
"Comments": "Some additional info."
})
headers = {
    'Content-Type': 'application/json'
}
conn.request("POST", "/api/outbound/create", payload, headers)
res = conn.getresponse()
data = res.read()
print(data.decode("utf-8"))
```